Assessment –Active Listening

1. Which of the following behaviors are parts of active listening?

A. maintain eye contact

B. nodding and making eye contact.

C. asking for clarification

D. all of the above.

Answer: D

Inference Questions

2. Turner almost wished that he hadn’t listened to the radio. He went to the closet and grabbed his umbrella. He would feel silly carrying it to the bus stop on such a sunny morning.

Which probably happened?

A. Turner realized that he had an unnatural fear of falling radio parts.

B. Turner had promised himself to do something silly that morning.

C. Turner had heard a weather forecast that predicted rain.

D. Turner planned to trade his umbrella for a bus ride.

Answer: C

3. “Larry, as your boss, I must say it’s been very interesting working with you,” Miss Valdez said. “However, it seems that our company’s needs and your performance style are not well matched. Therefore, it makes me very sad to have to ask you to resign your position effective today.”

What was Miss Valdez telling Larry?

A. She would feel really bad if he decided to quit.

B. He was being fired.

C. He was getting a raise in pay.

D. She really enjoyed having him in the office

Answer: B

Paraphrase Questions

4. Kidneys have a vital role in the process of filtration of the body.

a. The kidneys, playing a vital role in the body, are involved in filtering.

b. A vital role in the process of filtration of the body is played by the kidneys.

Answer: B

5. Anxiety is a feeling. It occurs when someone dreads something unknown.

a. Anxiety, which is a feeling, is felt by people who do not know why they are uneasy.

b. The feeling of anxiety results when someone is uneasy but doesn't know why.

Answer: A